

Suppliers

Banco Sabadell policy is that its relations with suppliers should be characterized by a spirit of cooperation in which suppliers are viewed as partners. This requires truthful communication, a desire to honour agreements and a constant diligence in addressing the problems and needs of both parties.

The Purchasing and Supplier Management Procedure is a document that lays down the procedures and rules governing relations with suppliers and guidelines on how suppliers should be selected and evaluated.

Banco Sabadell's policy on supplier relations can be summarized in the following principles:

- Relations with suppliers should conform to strictly commercial criteria and be for the mutual benefit of both parties.
- Banco Sabadell respects the supplier's right to make a reasonable profit. This helps to combat opportunistic behaviour and disloyalty by suppliers and involves a scrupulous commitment to pay for goods and services that have been purchased at the agreed time and on the agreed terms.
- Banco Sabadell's supplier management procedures should comply at all times with the legislation on fair competition. This will apply to the way in which suppliers are selected and to all subsequent stages of the relationship.
- Wherever possible, Banco Sabadell will avoid exclusivity terms in its sourcing and supplier arrangements to ensure that a proper and desirable degree of competition is maintained.
- The Bank expects its suppliers to show an appropriate degree of commitment to socially responsible practices that are compatible with its own Code of Conduct. In particular, this means observing all legal and regulatory provisions that apply to them, respect for human and labour rights, not exploiting other human beings and caring for the environment.