

Supplier Code of Conduct



Doing what's right

BMO Financial Group's (BMO) success and reputation is built on trust we've earned from the people we work with and the customers we serve. Our reputation is our greatest asset. It is maintained by everyone associated with our company and we have a responsibility to always do the right thing. We are sensitive to the impact our business decisions have on our stakeholders and the communities where we do business. This commitment to corporate citizenship and long term sustainability is part of who we are and as important to our brand as the products and services we offer. BMO's Supplier Code of Conduct (Supplier Code) outlines the principles BMO expects our suppliers to support - our standards for integrity, fair dealing and sustainability.

By working with suppliers who share our commitment to these standards, we seek to:

- maintain a mutually beneficial, long-term relationship with our suppliers; and
- uphold the reputations of both BMO and the suppliers with whom we engage.

Complying with this Supplier Code

BMO expects you to be aware of, understand, and respect the principles of BMO's Supplier Code.

These principles are incorporated in our contractual arrangements. A breach of a contractual arrangement may be grounds for termination of a supplier's relationship with us. We will contact law enforcement authorities if laws are broken.

Responsible business practices

Compliance with laws and regulations

We expect suppliers to comply with the applicable laws and regulations in the jurisdictions in which they operate. This includes not making any express or implicit agreements that violate the letter and spirit of these laws and regulations.

Conflicts of interest

A conflict of interest - whether potential, actual or perceived - must be avoided. If they do arise, potential, actual or perceived conflicts of interest must be disclosed to your BMO contact as soon as possible, so that they can be managed and resolved.

Anti-corruption and anti-money laundering

You must never engage in any conduct that would put BMO at risk of violating any anti-corruption and anti-money laundering laws. If you believe corrupt practices are occurring within BMO's supply chain, report your concerns to your BMO contact and/or the BMO Anti-Corruption Office immediately at aco@bmo.com

Important examples include:

- **Bribery:** providing any item of value (such as a gift, favour, or cash sum) that could be viewed as an attempt to influence an individual's actions or decision
- **Facilitating payments:** providing money often a small amount, and usually cash for government services such as processing permits, providing police protection, or expediting utility services
- **Gifts and entertainment:** While exchanging customary business courtesies may be appropriate in certain situations, giving or receiving a gift or offer of entertainment is not appropriate if it is extravagant, creates a sense of obligation, or is done with the intent to influence a business decision.

Sustainable practices

We trust our suppliers to understand and manage environmental and social risks. These risks include the threat of adverse effects on the natural environment as well as risks to the livelihoods, health and rights of individuals and communities. We encourage you to identify, adopt, and integrate environmental and social best practices into your business processes and facilities.

Responsible treatment of workers

Human rights and employment practices

Suppliers must abide by applicable employment standards, labour, non-discrimination and human rights legislation. In jurisdictions where employment standards and laws do not address discrimination or human rights, we expect suppliers to do what's right. Suppliers must not tolerate slavery, servitude, forced or compulsory labour, human trafficking or child labour in their business or supply chain. Harassing conduct – intentional or not – should be prohibited in your workplaces. Suppliers must comply with workers' right to join a trade union, or to have recognized employee representation under local law and follow the applicable wage and hour laws and regulations in the jurisdictions in which they operate.

Diversity and inclusion

We expect you to observe laws that prohibit discrimination based on gender, race, ethnicity, sexual orientation, age, disability and work style or any other legally protected status.

Our goal is to use diverse suppliers for our business needs. BMO believes that including a range of diverse parties is important to our economic and competitive future in our communities. For that reason, we seek to work with Suppliers who perform at a high level and also add a diverse perspective to BMO. We encourage you to identify, adopt, and integrate diversity into your processes.

Workplace safety, security, and health

A safe work environment affects all of us. We expect you and your workers to adhere to safety laws and regulations, and use equipment properly. When accidents occur on BMO's premises or while performing work for BMO, you must report them immediately to BMO.



Responsible use of information, systems, and other assets

Protecting BMO information and assets

You must protect and treat BMO's confidential information as agreed to with us. This includes intellectual property, personal employee or customer information, and any data BMO generates. You are responsible for protecting BMO property as well as assets that belong to our clients. You may use assets (e.g. customer information data, systems, equipment, materials, or premises) only for their authorized purpose.

Insider trading

As a BMO Supplier, you may have access to certain "inside information" about publicly traded companies. You must ensure that information barriers are in place to prevent buying, selling, or tipping information about securities on the basis of inside information.

Let's connect



Additional information about BMO, including how to contact us, can be found online at bmo.com