PING AN
Expertise Creates Value

Expertise Makes Life Simple

Policy Statement on Sustainable Supply Chain of Ping An Group

September, 2025

This policy statement applies to the Ping An Insurance (Group) Company of China, Ltd. and its all member companies.

In supplier management and procurement management, Ping An has always adhered to the principle of honesty and integrity, fairness and transparency, conducting supplier evaluation through quantitative and qualitative assessments. In the whole procurement process and when dealing with complaints, Ping An follows the principles of openness, justice, fairness, and efficiency, and welcomes feedback from suppliers and customers to ultimately protect the interests of all stakeholders.

In recent years, in order to meet its sustainable development goals, the Group has incorporated the sustainable supply chain management into its ESG management system and has requested its business partners to follow the same sustainability requirements, so as to expand the Group's influence in sustainable development and reduce associated risks.

Ping An has formulated comprehensive rules for supply chain management and has incorporated ESG standards into the relevant regulations to ensure that unified sustainability values and implementation standards are applied across all business partners. The policies include: *Procurement Management Measures, Detailed Measures for Management of Procurement Business Suppliers, Standard Operating Procedures for Evaluation and Management of Procurement Business Suppliers, Standard Operating Procedures for Procurement Business Supplier Sourcing Management, Standard Operating Procedures for Procurement Business Supplier Certification Management, Standard Operating Procedures for Penalty Management of Procurement Business Suppliers* and *Standard Operating Procedures for Performance Management of Procurement Business Suppliers.*

Targets and Commitment

Ping An is committed to building a sustainable supply chain to ensure that our partnerships are free from any ESG related risks, and to achieve a stable and sustainable development.

	Sustainable supply chain			
	Selection & Audit	Approval & Contract	Management with integrity	Track & Review
Scenarios	Build a qualified supplier roster in the database.	The procurement team asseses and selects vendors according to project requirements.	Receive and inspect the delivered goods or services based on Ping An's supplier management code.	Review and evaluate the supplier after the goods or services are delivered.
Requirements	Recommendation: Establish multiple channels for supplier referrals. Audit: Audit and evaluate both financial and non-financial information of suppliers. The result should be disclosed publicly.	Requirements: The Procurment Team sets up screening criteria. Selection: The Procurment Team selects vendors based on the principle of fairness, impartiality confidentiality and transparency. Contract: Contracts must be approved by Finance dept and Legal dept.	Management: Maintain the supplier database, set up a reward- penalty scheme and track supplier performance. Communication: Strictly abide by the code of conduct, respond quickly to complaints and provide sustainablity training.	Evaluation: Evaluate and score suppliers' services and keep records of their scores in the manage-ment system. Assessment: Evaluation should be conducted at least once a year, and outstanding suppliers would be rewarded accordingly.
ESG	Increase research and disclosure requrirements on non-financial information, and give priority to suppliers with high ESG scores when all else equal.	Ask suppliers to sign the code of conduct,including employee right protection, anti-commercial bribery and anti-false advertising.	Provide training courses ,including policy planning, systematic operation, product quality management, safe production, working skills and rights protection, to improve the cooperation.	Suppliers who received regulatory penalties for severe environmental damages or mishandling employee disputes will be given the lowest rating and banned from cooperation within a certain period.

Environmental protection, employee rights protection, risk management, and social public welfare

Suppliers are required to meet Ping An's sustainable supplier requirements in environmental protection, employee rights and interests, risk management, and social public welfare:

Environmental Protection

- Suppliers shall formulate their environmental protection policies and adopt appropriate environmental management standards and systems to assess the environmental impact of their business operations, products and services.
- Suppliers shall implement environmental management measures to reduce the negative environmental impact of their business operations, products and services.

Employee Rights and Interests

- Suppliers shall not hire child labor or employees below the local minimum legal working age.
- Suppliers shall not use any form of forced labor.
- Suppliers shall not discriminate against employees and applicants for employment on the basis of gender, age, marital or maternity status, physical or mental impairment, ethnicity, race, religion, sexual orientation, native place, domicile, nationality, party affiliation, educational or other factors.
- Suppliers shall sign employment contracts with all employees that meet local legal requirements, provide employees with remuneration and benefits that are not below the local statutory minimum levels and above minimum living wages, and pay employees on time.
- Suppliers shall set maximum working hours, monitor working hours, strengthen overtime management to avoid or reduce overtime working hours. For overtime working, suppliers shall pay compensation for overtime work in accordance with local laws, and the length of overtime work shall not exceed the statutory working time limit.
- Suppliers shall have policies in place to protect workers' rights and interests, health, and safety and adopt appropriate occupational health and safety standards and systems to reduce occupational injuries and occupational diseases.
- Suppliers shall establish appropriate communication mechanisms and grievance procedures whereby employees can express their grievances to suppliers' management.

Risk management

- Suppliers shall adopt appropriate risk management mechanisms and preventive measures to avoid, to the extent possible, major incidents in environmental and labor management.
- In the event of a major incident, suppliers should inform Ping An of relevant information and response measures in a timely manner.

Social public welfare

Suppliers shall actively participate in public welfare endeavors, actively initiate or participate in social welfare activities, and actively fulfill the company's social responsibilities.

Selection & Audit

Recommendation

Supplier's recommendation may come from a number of sources such as journals of procurement, media news, and product launch press conferences. The recommended suppliers must hold the required qualification and certification.

Audit

- With the principle of objectively, fairly, and comprehensively assessing the capabilities and risks of suppliers, Ping An conducts risk evaluation and admission assessment for suppliers. Suppliers violating the relevant principle, such as unfair competition, industry monopoly or corruption, will be excluded from the supplier roster.
- The audit will focus on assessing suppliers' performance in E(environment), S(social) and G(governance), especially in environmental governance efficiency, employee rights protection, social public welfare, working environment and governance structure, and examine the relevant policies and governance capabilities. All things being equal, Ping An will give preference to suppliers with excellent ESG management and performance.
- The results of the audit will be publicly disclosed and subject to inspection and comments from other departments.

Approval and Contract (Before Cooperation)

Requirements

- In specific projects, the screening and decision-making are carried out by the Ping An Procurement Team which analyzes purchase request and establishes screening criteria.

Selection

- Ping An ensures fair competition in the procurement of goods, services and projects by adopting a series of selection methods, including inviting tenders, negotiations, single source purchases or inquiry purchases, adhering to the principles of fairness, justice and openness.

Contract

- The contract needs to get approval from finance dept. and legal dept. before the supplier starts services.

Code of Conduct

- The supplier who will provide the services or products needs to sign a code of conduct that includes labor protection, anti-commercial bribery and anti-false advertising

Management (In Cooperation)

Supplier management

- Ping An establishes the supplier roster and classifies suppliers into registration category and authentication category.
- Ping An establishes the reward-penalty scheme and commends outstanding suppliers. Suppliers with risks and violation records will be labeled in procurement system, and the system will automatically warn and alert in the process of selecting shortlisted suppliers, to improve the risk management of suppliers.
- Ping An tracks supplier performance in specific projects, improves the evaluation system and gives certain reward to suppliers with excellent performance.

- An intelligent supplier evaluation platform has been established to realize data-based management to assist procurement decisions.
- To improve suppliers' performance in sustainability, from time to time, Ping An organizes trainings and activities on sustainable development for suppliers to help them understand latest policies and raise awareness.

Behavior and Communication

- Explicit integrity standards and code of conduct are set up for procurement personnel. Disclosure of confidential information and non-compliant transactions are prohibited.
- Ping An has set up a unified hotline (0755-22625145) and an email (lzxfjb@pingan.com.cn) to receive petition and whistle-blowing.
- Ping An provides a variety of training courses for business partners on strategy planning, system operation, product quality management, safety production, working skills and rights protection, to improve cooperation.

Track and Review (After Cooperation)

- Ping An rates suppliers who have completed delivering products, service, and projects and inputs the scores in the management system.
- Ping An annually assesses suppliers in the supplier roster with a view to rewarding outstanding performance.
- Ping An will provide feedback to suppliers which failed to pass the evaluation and help them to develop a rectification plan. If the suppliers still fail to pass the evaluation after rectification, cooperation will be suspended until their further evaluation is passed.

Through supply chain management, Ping An hopes to empower its business partners with technologies and finance services. In terms of sustainable development, Ping An will continue to promote the concept of ESG among all its cooperative partners, encourage suppliers and business partners to improve environmental, social and enterprise benefits, and achieve a sustainable future together.

This policy is interpreted and revised by Ping An Group, and will be updated in due course according to national policies, regulatory requirements, and industry development.