

Business & Human Rights Resource Centre
2-8 Scrutton Street, 2nd Floor, London, EC2A 4RT, UK

Vienna, 25th January 2023

Dear Ella Skybenko and dear Vladyslava Kaplina,

In respond to your email on 20th January 2023, the following answer can be provided:

It is of high importance to us to stress that Raiffeisen Bank International Group stands with the Ukrainian people affected by this terrible war.

RBI strictly follows all applicable Austrian and EU legal requirements, which recognize the territorial, political and economic integrity of Ukraine.

Raiffeisen Bank Ukraine always acts according to the laws of Ukraine.

RBI's subsidiary bank in the Russian Federation operates as a separate legal entity and must act according to all applicable Russian laws. RBI does not, directly nor through its subsidiaries, perform any business activities in any of the territories of Donetsk and Luhansk regions and the Crimean Peninsula. RBI is examining all strategic options for the future of Raiffeisenbank Russia, up to and including a carefully managed exit from the bank. Due to the complexity of the situation, including restrictive measures imposed by the Russian Federation, this process is continuing.

The war in Ukraine is having a devastating impact on the country's people and economy. Since the outbreak of war, the RBI Group has provided extensive humanitarian aid measures for Ukraine and continues to support its customers and employees while contributing to the financial stability of the country.

Sincerely,

Johann Strobl, CEO

Raiffeisen Bank International