

Ben Walker | Head of ESG Analytics and Advisory | Group ESG

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Bojana Novakovic
Stephanie Danielle Roth
Ana Kondic
"Mars sa Drine"
info@marssadrine.org

Johan Frijns
Director
BankTrack
johan@banktrack.org

Dear Bojana and Johan

Thank you for your letter regarding Rio Tinto and its plans for the Jadar Valley in Serbia.

Firstly, regarding our social and environmental risk policies and due diligence processes:

- Understanding and managing the social and environmental impacts of our business lending decisions is critical, as it gives balanced consideration to stakeholder needs and concerns. This includes potential environmental impacts, such as biodiversity loss.
- The primary way we identify and manage the risks associated with lending to business customers is through employee training and the application of our Social and Environmental Risk Policy and human rights statement. More information on the Policy can be found on [ANZ.com](https://www.anz.com).
- We expect our customers to identify, manage, monitor and redress any adverse impacts on human rights with which their business is involved, in line with international standards, including the UN Guiding Principles on Business and Human Rights.

Secondly, regarding our approach to engagement:

- Where customer practices are identified that may not be consistent with ANZ's policies, we work with the customer to understand the circumstances and, where necessary, identify specific and time-bound improvement plans.
- If prospective or existing customers do not meet our standards and they are not willing to adapt their practices in an appropriate timeframe, we may decline financing or exit the relationship.

In this case, we confirm we have engaged with Rio Tinto and are satisfied they understand their responsibilities to manage and mitigate potential social and environmental impacts, including respecting human rights. If we were approached to finance the project, then we would apply the appropriate level of additional due diligence in line with our policy.

We will continue to monitor the issue and encourage you to contact the company directly.

Kind regards



Ben Walker
Head of ESG Analytics and Advisory