Postal Savings Bank of China (also known as PSBC) is a commercial retail bank founded in 2007 and headquartered in Beijing. Its origins date back to 1919 when the Postal Savings Bureau, the predecessor of China Post Savings, was established. PSBC provides basic financial services, especially to small and medium-sized enterprises, rural and low income customers. The bank has close to 40,000 branches covering all regions of China and serves nearly 600 million customers.

Website  http://www.psbc.com/cn/index.html

Headquarters  No. 131 Xuanwumen West Street, Xicheng District 100808 Beijing China

CEO/chair  Lyu Jiajin  Executive Director, President

Supervisor  Central Bank of the Republic of China (Taiwan)

Annual reports  CSR report 2019  Annual report 2019

Ownership  Listed on Hong Kong Stock Exchange  PSBC's shareholder structure can be accessed here.

Complaints and grievances  PSBC lists (in its Annual report 2019) a Hotline for customer services and complaints: (+86)-95580.

Sustainability

Voluntary initiatives
Postal Savings Bank of China has committed itself to the following voluntary standards:
- Global Reporting Initiative

Investment policies
Postal Savings Bank of China does not have publicly available investment policies. The bank's webpage on corporate social responsibility only lists its most recent annual CSR reports.

Good moves