Postal Savings Bank of China

**About Postal Savings Bank of China**

Postal Savings Bank of China (also known as PSBC) is a commercial retail bank founded in 2007 and headquartered in Beijing. Its origins date back to 1919 when the Postal Savings Bureau, the predecessor of China Post Savings, was established. PSBC provides basic financial services, especially to small and medium-sized enterprises, rural and low income customers. The bank has close to 40,000 branches covering all regions of China and serves nearly 600 million customers.

**Website**


**Headquarters**

No. 131 Xuanwumen West Street, Xicheng District
100808 Beijing
China

**CEO/chair**

Lyu Jiajin
Executive Director, President

**Supervisor**

Central Bank of the Republic of China (Taiwan)

**Annual reports**

CSR report 2019
Annual report 2019

**Ownership**

listed on Hong Kong Stock Exchange
PSBC's shareholder structure can be accessed here.

**Complaints and grievances**

PSBC lists (in its Annual report 2019) a Hotline for customer services and complaints: (+86)-95580.

**Sustainability**

**Voluntary standards**

Postal Savings Bank of China has committed itself to the following voluntary standards:

- Global Reporting Initiative

**Investment policies**

Postal Savings Bank of China does not have publicly available investment policies. The bank’s web page on corporate social responsibility only lists its most recent annual csr reports.

**2019 CSR report**

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**Good moves**