

## Active

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Created before Nov 2016

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## About Manulife

Manulife Financial Corporation is a major Canadian insurance and financial services provider. It has a worldwide presence with key operations in North America and several Asian countries. In the United States the company primarily operates through the brand name "[John Hancock](#)", elsewhere as Manulife. The corporation provides financial advice, insurance and wealth and asset management services to individuals, groups and institutions. Manulife signed the Equator Principles in 2005, and is profiled as part of BankTrack's [Tracking the Equator Principles campaign](#).

<b>Website</b>	<a href="http://www.manulife.com">http://www.manulife.com</a>
<b>Headquarters</b>	200 Bloor East Street M4W 1E5 Toronto Canada
<b>CEO/chair</b>	<a href="#">Roy Gori</a> President and CEO
<b>Supervisor</b>	<a href="#">Bank of Canada</a>
<b>Annual reports</b>	<a href="#">Annual report 2020</a> <a href="#">CSR Report 2020</a>
<b>Ownership</b>	<i>listed on Hong Kong Stock Exchange, NYSE, Philippine Stock Exchange &amp; Toronto Stock Exchange</i> ManuLife's shareholder structure can <a href="#">be accessed here</a> .
<b>Complaints and grievances</b>	Manulife does not operate a complaints or grievances mechanism for individuals or communities who might have been affected by Manulife's finance.

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## Sustainability

### Voluntary standards

Manulife has committed itself to the following voluntary standards:

- [Carbon Disclosure Project](#)
- [Equator Principles](#)
- [Principles for Responsible Investment \(PRI\)](#)
- [UNEP Finance Initiative](#)

### Investment policies

Manulife's webpage on corporate social responsibility can [be accessed here](#).

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## Related Dodgy Deals

Manulife has been linked to the following "Dodgy Deals", e.g. as a current or past financier or through an expression of interest. Find out more about dodgy deals [here](#). See the project or company profile for more details on the nature of the bank's link to the Dodgy Deal.

## Projects

**Israeli illegal settlements** Israel  
Construction

on record

## Policy Assessments

The tables below show how BankTrack has assessed the quality of selected financing policies of this bank. The assessment method may vary per policy section, please click on 'details' and 'explanation' for further information.

Our policy assessments are always a work in progress. We very much welcome any feedback, especially from banks included in the assessments. Please get in touch at [contact@banktrack.org](mailto:contact@banktrack.org).

## Tracking the Equator Principles

EPFIs reporting status	
Bank	
Manulife	
Explanation	Last update: Mar 15 2022
EP reporting page: <a href="https://equator-principles.com/reporting-manulife-2019/">https://equator-principles.com/reporting-manulife-2019/</a>	

For more details see [this page](#).