About Ecobank

Ecobank Transnational was established in 1985. Ecobank, based in Togo, is a commercial bank operating in 36 African countries. The bank provides wholesale, retail, and investment banking services to governments, financial institutions, multinationals, SMEs and individuals. These services are delivered by three business segments: Corporate Bank, Domestic Bank and Ecobank Capital. Ecobank became a signatory to the Equator Principles in January 2012.

Website  http://www.ecobank.com/group/

Headquarters  2365 Boulevard du Mono B.P. 3261
                 Lomé
                 Togo

CEO/chair  Ade Ayeyemi
           Group CEO

Supervisor  Banque Centrale des Etats de l’Afrique de l’Ouest

Annual reports  CSR report 2021
                Annual report 2021

Ownership  listed on BRVM Stock Exchange, Ghana Stock Exchange & Nigeria Stock Exchange

Ecobank's largest shareholders are Qatar National Bank (27.1%) and Nedbank (21.2%). The bank’s complete shareholder structure can be accessed here.

Complaints and grievances  Ecobank has a Grievance Procedure in place that “allows the public to make enquiries or express concerns related to the bank’s environmental and social policy and/or projects that it finances”. The procedure can be accessed here.

Sustainability

Voluntary standards

Ecobank has committed itself to the following voluntary standards:

- Equator Principles
- Nigerian Sustainable Banking Principles
- Partnership for Carbon Accounting Financials (PCAF)
- Principles for Responsible Banking (PRB)
- UNEP Finance Initiative
- United Nations Global Compact

Investment policies

Ecobank’s webpage on corporate social responsibility can be accessed here.
Policy Assessments

The tables below show how BankTrack has assessed the quality of selected financing policies of this bank. The assessment method may vary per policy section, please click on 'details' and 'explanation' for further information.

Our policy assessments are always a work in progress. We very much welcome any feedback, especially from banks included in the assessments. Please get in touch at contact@banktrack.org.

Tracking the Equator Principles

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<th>EPFIs reporting status</th>
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**Explanation**


For more details see [this page](#).

Banks and Human Rights

<table>
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<th>Human Rights Benchmark Africa 2021</th>
<th>Bank</th>
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**Explanation**

Ecobank’s human rights policies, processes and reporting were assessed as part of the Human Rights Benchmark Africa 2021. The bank is assessed as a Laggard, with a total score of 0.5 out of 14.

- **Policy:** 0/3
- **Due diligence:** 0/5
- **Reporting:** 0/3
- **Remedy:** 0.5/3

For more details see [this page](#).