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Created on: [Apr 4 2018](#)

Last update: [Mar 15 2021](#)

About De Volksbank

De Volksbank is a Dutch retail bank, providing various banking products and services for individuals and small businesses. The bank offers savings, payments, investments, asset management, mortgages, loans, and disability and term life insurance, as well as online and mobile banking services. It operates under the four brands, including ASN Bank, BLG Wonen, RegioBank, and SNS bank. The bank was formerly known as SNS Bank and changed its name to de Volksbank in January 2017. In 2013 SNS Bank was nationalised making the Dutch state the only shareholder of de Volksbank. De Volksbank's headquarters are located in Utrecht, the Netherlands.

Website	https://www.devолksbank.nl/home.html
Headquarters	Croeselaan 1 3521 BJ Utrecht Netherlands
CEO/chair	Martijn Gribnau CEO
Supervisor	De Nederlandsche Bank
Annual report	Annual report 2020
Ownership	De Volksbank is owned by the Dutch state via NLF , a Dutch government agency.
Complaints and grievances	De Volksbank's complaints handling procedure can be accessed here . Stakeholders may raise complaints via the OECD National Contact Points (see OECD Watch guidance). Advice on specific cases may also be requested from the NVB's Advisory Panel on Responsible Banking.

Sustainability

Voluntary standards

De Volksbank has committed itself to the following voluntary standards:

- [Basel Convention](#)
- [Climate Statement Dutch Banking Association \(NVB\)](#)
- [Code Banken \(Dutch Banking Code\)](#)
- [De Spitsbergen ambitie](#)
- [Dutch Banking Sector Agreement on International Responsible Business Conduct regarding Human Rights](#)
- [European Bank for Reconstruction and Development Environmental and Social Policy 2014](#)
- [Finance for Biodiversity Pledge](#)
- [Global Reporting Initiative](#)
- [Greenhouse Gas Protocol](#)
- [Partnership for Biodiversity Accounting Financials \(PBAF\)](#)
- [Partnership for Carbon Accounting Financials \(PCAF\)](#)
- [Principles for Responsible Banking \(PRB\)](#)
- [UN Guiding Principles Reporting Framework](#)
- [UNEP Finance Initiative](#)

- [United Nations Global Compact](#)

Investment policies

De Volksbank uses the same policies as its subsidiary ASN Bank. Therefore, ASN Bank policy documents, as mentioned below, apply to De Volksbank as well. De Volksbank's web page on corporate social responsibility can [be accessed here](#).

Related Dodgy Deals

De Volksbank has been linked to the following "Dodgy Deals", e.g. as a current or past financier or through an expression of interest. Find out more about dodgy deals [here](#). See the project or company profile for more details on the nature of the bank's link to the Dodgy Deal.

Companies

EPH Czech Republic

Coal Electric Power Generation | Coal Mining | Hydroelectric Power Generation | Nuclear Electric Power Generation

on record
