CaixaBank was founded in 1980, and is a leading Spanish retail bank. The bank operates through three segments: banking and insurance, real estate activity, and investments. With the mergers and takeovers of Banca Cívica and Banco de Valencia, and the retail banking, wealth management and corporate banking businesses of Barclays in Spain, CaixaBank has extended its share of the Spanish financial market. CaixaBank signed the Equator Principles in March 2007, and is therefore part of BankTrack’s Tracking the Equator Principles campaign.

In 2021 Bankia merged with CaixaBank to create a new entity but preserving the name of the latter.

**Website**  
http://www.caixabank.com

**Headquarters**  
Avda Diagonal 621-629  
08028 Barcelona  
Spain

**CEO/chair**  
Mr. Gonzalo Gortázar Rotaecho  
CEO

**Supervisor**  
Banco de España

**Annual report**  
Annual report 2020

**Ownership**  
listed on Bolsa de Madrid  
CriteriaCaixa (100% owned by La Caixa Banking Foundation) has a 58.96% interest in CaixaBank’s capital. CaixaBank’s complete shareholder structure can be accessed here.

CaixaBank does not operate a complaints channel for individuals or communities who might be adversely impacted by the bank’s financing.

**Sustainability**

**Voluntary initiatives**

CaixaBank has committed itself to the following voluntary standards:

- Carbon Disclosure Project
- Collective Commitment to Climate Action (CCCA)
- Dow Jones Sustainability Indices
- Equator Principles
- Global Reporting Initiative
- Green Bond Principles
- ISO 14001
- Net-Zero Banking Alliance (NZBA)
- OECD Guidelines for Multinational Enterprises
- Principles for Responsible Banking (PRB)
- Principles for Responsible Investment (PRI)
- Task Force on Climate-related Financial Disclosures
- UNEP Finance Initiative
- United Nations Global Compact

**Investment policies**

CaixaBank’s webpage on corporate social responsibility can be accessed here.
BankTrack campaigns and CaixaBank

Equator Principles

Implementation and reporting

The Equator Principles require that adopting banks publicly report on the implementation of the principles. You can find the reporting requirements for EPFIs [here](#). CaixaBank is reporting on the implementation [here](#).

Contact and complaints

The Equator Principles currently lack a formal complaints mechanism. Should you have any concerns or complaints about how the Equator Principles are being applied in a specific project in which CaixaBank is also involved, please get in touch with our Equator Principles team.

Equator Principles Dodgy Deals

BankTrack is monitoring the following Equator Principles projects that are co-financed by CaixaBank -note that some files may be on record, no longer updated:-

Projects

<table>
<thead>
<tr>
<th>Project</th>
<th>Country</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coastal GasLink pipeline</td>
<td>Canada</td>
<td>Pipeline Transportation of Natural Gas</td>
</tr>
<tr>
<td>Trans Adriatic Pipeline (TAP) - international - Oil and Gas Extraction</td>
<td>Pipeline Transportation of Natural Gas</td>
<td></td>
</tr>
<tr>
<td>SOCAR Aegean Refinery</td>
<td>Turkey</td>
<td>Coal Electric Power Generation</td>
</tr>
</tbody>
</table>

Good moves

Related Dodgy Deals

CaixaBank has been linked to the following "Dodgy Deals", e.g. as a current or past financier or through an expression of interest. Find out more about dodgy deals [here](#). See the project or company profile for more details on the nature of the bank’s link to the Dodgy Deal.

Projects
<table>
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<tr>
<th>Project/Company</th>
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<th>Status</th>
</tr>
</thead>
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<tr>
<td><strong>Trans Adriatic Pipeline (TAP)</strong></td>
<td>-international-</td>
<td>Oil and Gas Extraction</td>
<td>active</td>
</tr>
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<td>Coal Electric Power Generation</td>
<td>on record</td>
</tr>
<tr>
<td><strong>Eskom</strong></td>
<td>South Africa</td>
<td>Coal Electric Power Generation</td>
<td>on record</td>
</tr>
<tr>
<td><strong>Glencore</strong></td>
<td>Switzerland</td>
<td>Coal Mining</td>
<td>on record</td>
</tr>
</tbody>
</table>

**Companies**

There are no companies active for CaixaBank now.